



The Getting Started Guide gives you an overview of how to use the Houston Rockets Flash Seats™ system. It gives you the basic steps involved in Registering Your Account, Selling Your Tickets, Transferring Your Tickets, and Buying Tickets. For more details on Flash Seats, go to <http://rockets.flashseats.com>.

## Registering Your Account

**New User Registration**

Log In Identification:

\* Email Address:  Already have a Flash Seats account? [Click here](#)

\* Password:  Your password is Case Sensitive, must be at least 7 characters long and contain both letters and numbers.

\* Confirm Password:

---

Account Information:

\* First Name:

\* Last Name:

\* Home Phone:  ext.

Work Phone(Optional):  ext.

Mobile Phone(Optional):

### Register

To register, you need to complete a quick and easy form. *This only needs to be completed one time.*

1. Go the Flash Seats home page at <http://rockets.flashseats.com>.
2. Click Register at the top of the page.
3. Complete the form, and click the **Sign Up** button.

### Verify Your Email Address

Once you register successfully, you will receive a verification email that contains a verification link and code.

1. Open the verification email.
2. Click the link included in the email, and then login with your email address and password.

### Add Identification to Your Account

To enter events, you need to add identification, which will be swiped as you enter, to your account. To add identification, go to **Account/Identification**.

## Selling Your Unused Tickets

**Your Tickets**

Show: Tickets to upcoming events... within the next year 9 Items Page 1 of 1

EVENT INFORMATION (when →)		TICKETS			
Event	Section	Row	Seat(s)	Status	Action
Houston Rockets vs. Miami Heat Toyota Center When: Thursday, Feb. 21, 2008 7:00 pm EDT	424	4	19, 20	TRADEABLE	<b>Sell</b> <b>Transfer</b>
Tickets Available: 2					

### Listing Your Tickets For Sale

1. Log in, and then click **Tickets**.
2. Find the event for which you want to sell your tickets.
3. Click the **Sell** button.
4. Complete the form for your listing.
5. Click the **Preview Your Listing** button.
6. Click the **Confirm Offer** button. Your tickets are now listed for sale.

### Accepting a Bid (Selling Tickets Now)

If you've placed tickets for sale and want to sell them to a bidder, you need to accept the bid.

1. Log in, and then click **Tickets**.
2. On the Tickets page, find the tickets you want to sell.
3. In the **Highest Bid Price** column, click the **Sell Now** button.
4. To proceed with the sale, click the **Confirm Sell Now** button.



## Transferring Your Tickets

Your Tickets					
Show: Tickets to upcoming events... within the next year 9 Items Page 1 of 1					
EVENT INFORMATION (also ▲)	TICKETS				
Event	Section	Row	Seat(s)	Status	Action
Houston Rockets vs. Miami Heat Toyota Center When: Thursday, Feb. 21, 2008 7:00 pm EDT Tickets Available: 2	424	4	19, 20	TRADEABLE	<a href="#">Sell</a> <a href="#">Transfer</a>

1. Log in, and then click **Tickets**.
2. On the Tickets page, find the tickets you want to transfer.
3. Click the **Transfer** button.
4. Select the tickets you want to transfer, enter the information for the person you're transferring them to, and click the **Preview 'Flash Transfer'** button.
5. Click the **Confirm Transfer** button. The tickets are transferred.

## Buying Additional Tickets

Event Information					
EVENT INFORMATION (switch to buy tickets)					
Event:	Houston Rockets vs. Miami Heat				Toyota Center
Venue:	Toyota Center				
Location:	Houston, TX				
Event Date:	Thursday, February 21, 2008				
Event Start Time:	7:00 pm CDT				
Gates/Doors Open:	5:30 pm CDT				
Click to Enlarge					
SECTION	ROW	QTY	ASK PRICE PER TICKET	ACTION	
110	9	Up to 4	\$145	<a href="#">View Details</a>	<a href="#">Buy Now</a> <a href="#">Place Bid</a>
424	4	Up to 2	\$42	<a href="#">View Details</a>	<a href="#">Buy Now</a> <a href="#">Place Bid</a>

### Bidding on Tickets

The seller must accept your bid in order for you to gain ownership of the tickets.

1. Log in, and then click **Buy** at the top of the page.
2. Find the event you want to bid on tickets for.
3. Click the **Place Bid** button.
4. Complete the bid form.
5. Click the **Preview Bid** button.
6. Click the **Confirm Bid** button. Your bid is now placed.

### Buying Tickets Now

To buy tickets without placing a bid, you can buy tickets now.

1. Log in, and then click **Buy**.
2. Find the tickets you want to purchase.
3. In the **Action** column, click the **Buy Now** button.
4. Choose how many tickets you want to purchase and how you want to pay for the tickets.
5. Click the **Continue** button.
6. Click the **Confirm Payment** button. The tickets are placed into your account.

**For answers to some of the most common questions about Flash Seats, go to <http://rockets.flashseats.com> and click FAQs. In addition, please don't hesitate to contact your customer service representative with any questions.**